

Mad 4 My Dog Training LLC Policies – Group Sessions



🐾 **Payment and Refund Policy**

- Full payment for any training class is due before the first session, and a space in class is not guaranteed until payment is received.
- If cancellation occurs less than 7 days prior to class start date, a \$30.00 administration fee will be charged.
- If the Client cannot complete the original scheduled class dates and wishes to switch to another scheduled class, there will be a 50% “Class Change Fee” of \$54.50.
- Once class begins, the class fee is NOT REFUNDABLE.
- Payments made with an insufficient check will incur a \$20.00 fee, and will not be given a refund.
- There is no “money back guarantee”.

🐾 **Attendance Policy**

- Attendance is vital for successful learning of training techniques when taking a class.
- The trainer is not required to refund monies or make up missed session(s). Make-up sessions are done according to the trainer’s discretion and availability.
- Please do not bring a sick dog or dog in heat to class, but you are always welcome and encouraged to come without your dog to keep up on the material.
- Please disclose any aggressive tendencies your dog has prior to starting class. M4MD reserves the right to expel any dog posing a risk to others, and may recommend private sessions in this case. Class refunds are not given once class has begun.

🐾 **General Rules**

- Keep your dog on a leash AT ALL TIMES until trainer allows otherwise, and please do not drop your leash.
- Please clean up after your dog. Poop Pails are placed close to both Training Facility entry doors.
- Give all dogs and people space and do not crowd each other, especially at entryways.
- Young children are welcome if they are properly supervised and not disruptive to class. Having another person other than the one handling the dog is highly recommended.

🐾 **Training Results**

- The Client assumes full responsibility for the conduct of their dog during all class situations and any resulting injury or damage caused by dog. M4MD, and/or any host facility, cannot be held liable should an altercation or injury occur between/to any person, animal, or property.
- M4MD will provide the knowledge, technique, and skills required for successful dog training. The Client is required to use that information given by M4MD to train the dog on their own. M4MD cannot and will not be held responsible for inadequate utilization of the learned dog training principles which may result in undesirable results from the dog in question. This holds true for the dog’s behavior now and in the future.

🐾 **Release of Liability**

- The Client acknowledges the risk of the following, and M4MD is released of liability and/or responsibility for any of the following:
 - Injury (including disability and/or death) incurred by the Client’s self, the Client’s property, the Client’s dog, and/or the Client’s family and/or friends
 - Loss of or damage to personal property belonging to anyone present at any time
 - Injury/Loss/Damage to any person, property, or animal caused by use of the M4MD facility and/or equipment
 - Injury/Loss/Damage caused to any person, property, or animal caused by use of any technique, facility, or equipment having any connection whatsoever to M4MD